



PCR Case Study GAH (Heating Products) Invu Document Management & Spindle Professional

Summary

Requirement	To improve productivity and efficiency, and reduce costs
Solution	Implement Invu Document Management linked to Spindle Professional from Draycir
Benefits	<ul style="list-style-type: none">• Days saved on invoice and statement process• Reduction in Printing costs• Significant saving on stationery related costs

The Client

The GAH group of companies was formed in 1993 to provide solutions in the heating, refrigerated transport and water control industries. Based in Suffolk, the GAH manufacturing facility offers a wide range of vehicle refrigeration units designed to customers specifications, a comprehensive choice of new and replacement oil-fired boilers, as well as water mains control and automatic water softener solutions.

The Challenge

GAH use Pegasus Opera II for their accounting and logistics software. They have a large number of clients, across the entire group of companies, and some of their month end procedures were time consuming. GAH approached PCR looking to improve the time spent on producing and sending invoices and statements, and filing month end reports. Prior to implementing a document management solution, these tasks were taking days of labour every month. GAH wanted to improve the efficiency of its operations and save time by



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reducing man hours spent printing, filing and sending documents in the post. GAH identified significant cost savings were available by sending customer documents such as statements and invoices electronically, either by fax or by email.

The Solution

PCR has worked with GAH providing support and consultancy for their accounting software, Pegasus Opera II, including bespoke modifications to tailor their system to their very specific manufacturing requirements. After discussing some of the issues that GAH faced, the recommendation from PCR was to implement Spindle Professional and integrate Invu Document Management software.

The Results

Integrating both systems means GAH can now send all customer documents, such as invoices and statements electronically, and automatically archive copies of these documents within the Invu Document store.

With Spindle Professional and Invu Document Management in place, GAH has significantly reduced costs associated with sending documents via the post, and dramatically reduced the man hours previously spent printing, folding and stuffing envelopes. Getting statements out quickly to customers, also means getting paid faster too!

Like any busy Finance Department, there are certain tasks that are performed every month, such as month end reporting. Producing Opera II monthly reports and filing direct to Invu, and sending them electronically via Spindle Professional, means lower printing costs and reduces the likelihood of a report being missed.

Roger Ramsey of GAH commented, "I am delighted with the efficiency savings we have realised by implementing INVU Series 6, and Spindle Professional. I would not hesitate in recommending INVU and Spindle to other companies."

About PCR

Established in 1992, PCR have a successful track record in delivering Accounting and Business Software solutions and related IT Services to customers in Croydon, London, the South East and further afield. We have proven experience with Pegasus Opera 3, XRL and Pegasus CIS. We are a Premier Partner and Payroll Centre of Excellence for Pegasus, an Accredited Invu partner, a Draycir partner and Microsoft Certified Partner.



Customer

GAH (Heating Products) Ltd

Website

www.gah.co.uk

Location

Woodbridge, Suffolk



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