



PCR CASE STUDY

Kingfisher Inks



Pegasus Opera II to Opera 3 Upgrade

Summary

| | |
|--------------------|--|
| Requirement | To upgrade the existing Opera II Accounting system |
| Solution | Implement Pegasus Opera 3 |
| Benefits | Faster reliable systems |

The Client

Kingfisher Inks Ltd was founded in 1990 to provide an independent, dedicated service to specialist printers. Behind the Kingfisher name and image is a highly experienced team of ink specialists. The team includes a dedicated group of development chemists, with newly equipped research laboratories providing the latest in UV and water ink technology.

David Stocker Kingfisher Inks MD, commented, “We had used Opera II successfully for many years, but we knew our IT systems needed updating. Having successfully upgraded our server and PCs with PCR, we knew an upgrade to Opera 3 was the next logical step”

The Solution

PCR reviewed the Opera II system with Kingfisher, and in particular their bespoke additions, which catered for the specific pricing models they offer their clients.

Once the review had taken place, PCR undertook the project to upgrade the existing Opera II system:

- Review bespoke alterations made to Opera II, and convert these to Opera 3
- Test data migration on customer data
- Perform overnight server installation to minimise downtime

- Upgrade client PCs
- Perform data migration, and convert custom report designs to latest Opera 3 compatible designs
- Convert custom Access Database

The Results

The Opera 3 project was completed with a minimum of downtime, and has ensured that Kingfisher Inks are using the latest technology from Pegasus Software.

Kingfisher Inks now benefit from the new enhancements in Opera 3, such as direct exporting to Excel, a new Office 2010 Ribbon Toolbar, Online VAT Submission and Open Period Accounting.

"We can always depend on PCR to offer us excellent service in terms of support for Pegasus and our IT network. Their advice is always tailored to our requirements and situation and we can rely on them to ensure that it is the best solution for us"

David Stocker, Managing Director at Kingfisher Inks

About PCR

Established in 1992, PCR are a leading provider of Outsourced IT Support Services, integrated financial accounting software, Customer Relationship Management, Document Management and business applications to customers in Surrey, Sussex, Kent, London, and further afield.

We are a Premier Partner and Payroll Centre of Excellence for Pegasus, an Accredited Invu partner and a Microsoft Certified Partner.

We have been a Pegasus Partner since the early eighties and one of the first partners to be accredited for Pegasus Opera.

Contact us today to find out more. Visit www.pcr-ltd.co.uk or call 020 8681 0000.

PCR Computers Ltd
4 The Pavilions, 31-33 Brighton Road, South Croydon, Surrey CR2 6EB

Tel: +44 (0) 208 681 0000 | Fax: +44 (0) 208 681 0009
www.pcr-ltd.co.uk

